

Static-Laden/Distorted Bluetooth Sound Quality

Service Category Audio/Visual/Telematics

Section Cellular Communication

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2010	Camry, Camry HV, Land Cruiser, Prius, Sequoia, Tundra	
2009	Venza	

Introduction

Some 2010 Toyota vehicles and 2009 Venza vehicles may exhibit a condition where the Bluetooth hands-free system introduces static noise or distortion that is only audible to the person on the landline side of the telephone call. An updated radio assembly has been developed to address this condition.

Production Change Information

This TSB applies to vehicles with the Toyota Navigation System produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	ENGINE	PRODUCTION CHANGE EFFECTIVE VIN
Camry	Tsutsumi	4 Cylinder	JTNBF3EK#A3003392
		6 Cylinder	JTNBK3EK#A3049809
	TMMK	6 Cylinder	4T1BF3EK#AU052456
		4 Cylinder	4T1BK3EK#AU106919
	TMMNK	6 Cylinder	4T4BF3EK#AR052860
Camry HV	TMMK	Hybrid	4T1BB3EK#AU116536
Land Cruiser	Toyota Auto Body	–	JTMHY7AJ#A5005242
Prius	Tsutsumi	Hybrid	JTDKN3DU#A0036079
			JTDKN3DU#A1052134
	Toyota Auto Body		JTDKN3DU#A5043114

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Production Change Information (Continued)

MODEL	PLANT	ENGINE	PRODUCTION CHANGE EFFECTIVE VIN
Sequoia	TMMI	4.7L V8, 2WD	5TDZM5G1#AS001626
		4.7L V8, 4WD	5TDBM5G1#AS001105
		5.7L V8, 2WD	5TDYY5G1#AS024909
		5.7L V8, 4WD	5TDDW5G1#AS027082
Tundra	TMMTX	4.7L V8, 2WD	5TFJM5F1#AX001095
		4.7L V8, 4WD	5TFUM5F1#AX005156
		5.7L V8, 2WD	5TFEY5F1#AX081798
		5.7L V8, 4WD	5TFUW5F1#AX110949
Venza	TMMK	4 Cylinder, 2WD	4T3ZE11A#9U016861
			4T3BE11A#9U007801
		6 Cylinder, 2WD	4T3ZK11A#9U017495
		6 Cylinder, 4WD	4T3BK11A#9U022047

Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFF	T1	T2
860031	R & R Radio Assembly	Camry	0.5	86120-33D90	78	74
		Camry HV		86120-06510		
		Land Cruiser	0.5	86120-60F80		
		Prius	0.3	86120-47390		
		Sequoia	0.8	86120-0C330		
		Tundra				
		Venza	0.7	86120-0T061		

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Warranty Information (Continued)

NOTE

- For all models except Land Cruiser, the radio **MUST** be ordered through the Denso Exchange Program to qualify for warranty coverage.
- For Land Cruiser, the radio **MUST** be ordered through the Pioneer Exchange Program to qualify for warranty coverage.

Parts Information

MODEL	PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
Camry, Camry HV	86120-33D90	Same	Receiver Assembly, Radio	1
	86120-06510	Same		1
Land Cruiser	86120-60F80	Same		1
Prius	86120-47390	Same		1
Sequoia	86120-0C330	Same		1
Tundra		Same		1
Venza	86120-0T061	Same		1

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST'S)	PART NUMBER	QTY
Plastic Pry Tool Set*	00002-06000-01	1

* Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

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Repair Procedure

1. Confirm the condition using the customer's mobile phone.
2. Record the customer's preset radio stations.
3. Replace the radio assembly.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2010 Camry:
Audio/Visual/Telematics – Navigation/Multi Info Display – “Navigation: Multi-Display: [Removal](#) / [Installation](#)”
 - 2010 Camry HV:
Audio/Visual/Telematics – Navigation/Multi Info Display – “Navigation: Multi-Display: [Removal](#) / [Installation](#)”
 - 2010 Land Cruiser:
Audio/Visual/Telematics – Audio/Video – “Radio Receiver (w/Multi-display): [Removal](#) / [Installation](#)”
 - 2010 Prius:
Audio/Visual/Telematics – Navigation/Multi Info Display – “Navigation/Multi Info Display: Navigation Receiver: [Removal](#) / [Installation](#)”
 - 2010 Sequoia:
Audio/Visual/Telematics – Navigation/Multi Info Display – “Navigation/Multi Info Display: Navigation Receiver: [Removal](#) / [Installation](#)”
 - 2010 Tundra (for Column Shift Type):
Audio/Visual/Telematics – Navigation/Multi Info Display – “Navigation: Navigation Receiver (for Column Shift Type): [Removal](#) / [Installation](#)”
 - 2010 Tundra (for Floor Shift Type):
Audio/Visual/Telematics – Navigation/Multi Info Display – “Navigation: Navigation Receiver (for Floor Shift Type): [Removal](#) / [Installation](#)”
 - 2009 Venza:
Audio/Visual/Telematics – Navigation/Multi Info Display – “Navigation/Multi Info Display: Navigation Receiver: [Removal](#) / [Installation](#)”
4. Pair the customer's mobile phone to the Bluetooth system.
 5. Reprogram the customer's radio station presets.
 6. Confirm normal Bluetooth system operation including improved sound quality on the landline side.