

From: HarryBet harrybet@sbcglobal.net
Subject: Re: JTDKB20U983448782
Date: November 4, 2014 at 9:35 AM
To: David Smith DSmith@teamdeluz.com

HB

David ;

And what of the Spoiler oxidizing that was reported ?

On Nov 4, 2014, at 9:31 AM, David Smith <DSmith@teamdeluz.com> wrote:

Aloha Mr. Betancourt,

The distributor has declined an out of warranty repair on your vehicle. The steering wheel replacement cost \$1102.72 parts & labor.

This is not an item that we stock it would need to be special ordered.

Please let me know.

Mahalo,

David W. Smith

Service Manager

Big Island Toyota

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74-5504 Kaiwi Street, Kailua- Kona, HI 96740

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[<image006.jpg>](#)

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